



Factsheet Tour Operators 2026

Opening hours 2026

- Tuesday to Sunday: 10.00 – 17.00 hours
- Mondays open on: Mondays open on: 16 Feb; 23 Feb; 6 April; 20 April; 27 April; 4 May; 25 May; 6 July; 13 July; 20 July; 27 July; 3 Aug; 10 Aug; 17 Aug; 24 Aug; 12 Oct; 19 Oct; 21 Dec; 28 Dec.

See and do

- The palace tours (2 x 30 minutes): wander through the rooms where the Dutch royals lived and listen to their stories.
- The palace roof provides a stunning view of the symmetrical baroque gardens.
- The palace garden (60 minutes): a unique 17th century garden with fountains and fragrant flowers.
- The stable yard (30 minutes): a large collection of royal carriages and old-timers in the stables and coach houses.
- The exhibition "The House Of Orange-Nassau" (30 minutes): the collection of art and personal objects of the Dutch royals illustrates the personal lives of members of the House of Orange-Nassau.

Palace Visit with Audio Guided Tour

The palace offers two self-guided tours of the royal rooms. Audio guides, available in English, German, and Dutch, feature stories told by various historical characters that bring the rooms and their history to life. For visitors who speak French, Danish, Mandarin, or Japanese, tour booklets in their language are available free of charge. These can be collected at the desk at the starting point of the palace routes.

- A rental device costs € 1.50 p.p. if registered in advance or € 2.50 p.p. on site.
- There are two routes of 30 minutes each.
- Free visitor guides for the palace routes are available at the desk in the palace in these languages:
 - Danish – Dutch – English – French – German – Japanese - Simplified Chinese
- Guided tours inside the palace are not possible because there is no space along the routes for groups to gather.



The two palace routes

1. **The William and Mary route** leads the visitor through the 17th century rooms and shows the life of the first residents William III and Mary Stuart.
2. **The Wilhelmina's Home route** gives the visitor an insight into the lives of the Dutch Royals who lived at the palace from the 18th till the 20th century.

Besides the audio guide "Wilhelmina's Home" there is an alternative audio guide story offered on The Wilhelmina's route: **"At Home with the Royals"** sheds light on what it's like to grow up as an heir to the throne and what is it like to grow up as a child in a palace.

Guided Garden Tour

A guided garden tour of 60 minutes is on request and costs € 100.00 for 1 to 15 people.

Shuttle bus

A shuttle for up to 8 passengers runs back and forth between the stables courtyard and the palace. A round trip takes approximately 10 minutes. A day ticket costs €1.00 and can be purchased at the ticket desk. Payment with a debit card (Maestro) is also possible with the driver.

Group lunch or coffee break

Stable 1 is the group restaurant of Paleis Het Loo. These stables used to be the home of the royal horses. The restaurant is also accessible without an entrance ticket. Reservations can be made upon request via reservations@paleishetloo.nl.



Reservation of entrance tickets

We kindly ask you to send your group request early with the following information:

- Date and arrival time
- Number of persons and number of rental audio guide sets

Please confirm the **final numbers** at least 1 working days prior to the visit via email to reservations@paleishetloo.nl or telephone +31 (0)55 521 22 44 (09:00 – 17:00 hours).

Group conditions

- Timely registration of groups is required by email
- Vouchers on invoice by agreement or payment at the ticket office
- Free admission for one tour leader per group of 15 persons
- Parking for buses and minivans free of charge

Modification and cancellation terms

- **Entrance tickets:** The final number of participants can be modified free of charge up until the day of arrival. However, cancellation of the entire group must be communicated no later than 2 working days before the visit date to reservations@paleishetloo.nl.
- **Guided garden tour:** Modifying or cancelling a garden tour can be done free of charge up to 5 working days before the visit date.
- **Restaurant reservation:** Cancellation policy for group restaurant reservations
 - From 7 to 3 days before the reserved time: 50%
 - From 3 days or less before the reserved time: 75%

Contact details

General enquiries	info@paleishetloo.nl
Reservations	reservations@paleishetloo.nl
Sales	sales@paleishetloo.nl
Main phone number	+31 (0)55 577 24 00 (available by phone from 9 a.m. to 5 p.m.)
Phone Day Coordinator	+31 (0)55 521 22 44 (available by phone from 9 a.m. to 5 p.m.)
Entrance	Amersfoortseweg, Apeldoorn
Navigation	Google Maps: Parking Paleis Het Loo